



# The Experts' Express

December 30, 2009

## Welcome to The Experts' Express!

### About The Experts' Express

The Experts' Express is a member-only monthly e-newsletter, keeping you informed about IARP issues and upcoming events. Each month different sections and chapters are highlighted. You will be provided with the latest news, details on member benefits, and information you will need to stay tuned in to what IARP is doing to give you the most for your membership.

Visit [www.Rehabpro.org](http://www.Rehabpro.org) to enter the online world of rehabilitation professionals.

## International Association of Rehabilitation Professionals

Providing a Community for Rehabilitation Professionals

### IARP President's Report

#### The Road Well Traveled and the Path Ahead

Rodney Isom  
IARP President



The end of the year lets us catch our breath and take stock off the association. I will highlight 2009 and focus on plans for the New Year. I am indebted to IARP board members for their individual reports which gave dimension to this report.

#### Let's Look at 2009

When I became president in June, we inherited an organization that had survived a financial crisis. Thanks to Neil Bennett, our president, IARP board members, John Meltzer and his finance committee, and our staff, we survived two austere years and returned IARP to a positive financial position. We now have the beginnings of a healthy cash reserve. We have continued to build the reserve fund and have now reached \$50,000. At all times we have kept the membership well informed in "The Experts' Express," ably edited by staff member Pam Boea.

During 2009 there were several vital strategic decisions that were made by the IARP Board and section boards. We recognized that the association needed strengthening if planning progress. The IARP board has two primary goals: increase membership at all levels within the association and build more educational programs, through all available means. We have revitalized the delivery and program offerings for our webinars. All IARP sections are providing educational content and presenters for the webinars. We

have begun outlining a new distance learning program and conducted a highly rated forensic conference that set attendance records and helped IARP improve its bottom line financially. The forensic conference provided a great opportunity for bonding among the section's members.

#### Strategic Direction

Using an outline developed by IARP executive director, Carl Wangman, and Cloie Johnson, chair of the IALCP Section Board, developed a detailed strategic plan with specific action plans and deliverables. The full plan can be found at <http://www.rehabpro.org/ialcp/ialcp-focus/ialcp-strategic-plan/>. Subsequently both the disability management and forensic section have begun their planning process using the IALCP section model. The Case Management section finalized its policies and procedures and provided two webinars speakers.

In addition, Dennis Funk chairs the membership advisory task force, with representatives from each section. The task force has evaluated the strategic direction of IARP's marketing and membership efforts. It has made recommendations to the IARP board regarding increasing the association's education programs. It is exploring ways to reduce the number of dropped members. It also advocates IARP's developing an association-wide program focused on more student participation at all levels, including chapters, sections, and educational programs.

We continue to survey our members on their needs and viewpoints. During May 2009 we asked members about the impact of the cur-

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## Chapter Highlights

### Introducing—The New IARP Canada Chapter

*Wes Jones  
IARP Canada Chapter*

I am extremely pleased to announce that Industry Canada has informed us that our application for a Canadian Chapter of IARP has been approved. This is obviously wonderful news and brings to close what has been an extremely long initial leg of our journey to become a fully functioning IARP Chapter!

The persistence of the bylaws working committee has been exceptional throughout and I would like to thank Victoria Sweetman, Tanya Beatty, Audrey Miller and Dr. Michel Lacerte for everything they have done to help bring the Canadian Chapter to fruition.

Just because the Chapter is a reality doesn't mean the work is done. On the contrary, now the real work begins and we are going to need your help. Planning is underway and we will be coming out with a strategy for moving the Chapter to the next level of implementation. More information will be coming out in January and the opportunities for your help will be articulated at that time. Stay tuned and get ready for what should be an exciting 2010.

As a special welcome, Canadian chapter members are being offered a 10% discount off the early bird registration fee for the February 11 – 13, 2010, IARP CM/DM Conference in Scottsdale, Arizona. We hope that you will consider joining fellow members for a fun and education packed event.

To register online go to [https://www.goeshow.com/iarp/cmdm/2010/attendee\\_registration.cfm](https://www.goeshow.com/iarp/cmdm/2010/attendee_registration.cfm). IARP Canada residents (now official IARP Canada Chapter members!) - please be sure to enter the special discount code CAN when registering. And, by the way, the weather in Scottsdale in February is expected to be 70 degrees!

All the best over the upcoming holiday season

### IARP Virginia Chapter

#### Spring Conference

The IARP Virginia Chapter better known as VARP (Virginia Association of Rehabilitation Professionals) will be holding its Spring Conference in conjunction with VRCA (Virginia Rehabilitation Counselors Association.), May 21, 2010, in Richmond, Virginia.

The title of the program is: "Identify Your Employment GPS: Strategies, problem solving and solutions." Topics include:

- Return to work issues for Felons
- The psychologically impaired
- The wounded warrior
- Ethics

For more information please contact Eleanor Fukushima, Program Chair at [ehfcr@comcast.net](mailto:ehfcr@comcast.net).

### Announcing New IARP Discount Partner



The **Business Training Library** assists small and mid-sized organizations by delivering world-class employee training programs that are cost-effective, convenient and results-oriented. As the nation's leading provider of e-learning platforms and support, and blended learning solutions for organizations with fewer than 2,500 employees, we offer more than 6,000 video, CD-ROM, DVD, streaming video and online training courses covering business and professional skills training, computer skills training, workplace health and safety training, legal compliance training, as well as custom e-learning solutions. We can also manage the technology so you can focus on delivering the best employee training program possible with our state-of-the-art learning management system. To take advantage of this member benefit or to browse available online training courses please visit <https://secure.companycollege.com/cccomautoauth.asp?code=IARP>.

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rent economic climate on their firms and their own careers. The results were published in the May issue of "The Experts' Express" and published on the IARP Web site, [www.rehabpro.org](http://www.rehabpro.org).

## **Social Security Vocational Experts Section**

Certainly one of the highlights of this year has been the creation of the IARP's fifth special interest section, the Social Security Vocational Experts Section. This section was the outgrowth of the SSVE listserv, pioneered by Scott Stipe and Thomas Dunleavy, and the work of Amy Vercillo, John Yent and the SSVE task force.

One of the first activities of the new section was to develop and complete the SSVE Compensation and Availability Survey. The survey had 509 respondents, which is more than 50% of those asked to respond. The results were shared with the Social Security Administration.

The SSVE task force has continued to update the section's prospect list. The results have been impressive with nearly 1000 contacts and updates having been made.

The Government Relations Subcommittee has reviewed four proposals to serve as the section's government relations firm in Washington. The SSVE board of directors chose Ackerman Senterfitt as the lobbying firm. The section's e-mail list will be used to obtain donations. We are currently working on details of how the donations will be collected and maintained.

At time of new contract in April 2009 a number of IARP SSVEs were caught in a several month gap between when their contracts were approved (some after the 4/1/09 contract date) and when they expired, resulting in services being provided outside of the contract period. This occurred almost exclusively in the Dallas and Atlanta regions and resulted in many VE's not receiving payments for 3-4 months. The IARP-SSVE section facilitated a teleconference to resolve this matter.

Once the new Web site is up, the section will begin an aggressive campaign by e-mail and direct mail to encourage non-IARP SSVE's to join the association. There are currently 285 members in the section.

## **Case Management and Disability Management Section Joint Education Program**

The IARP Case Management and Disability Management Sections have jointly developed the first IARP 2010 CM/DM Conference, which will be held February 11 – 13, 2010, in Scottsdale, Arizona. Using the members' need assessment survey as the basis, the Jon Velry and Don Shrey, their sections' representatives to the IARP board of directors, and the planning committee has set an ambitious agenda. The program features a combination of general and break-out sessions. For members who need CEUs in ethics, there are many opportunities. In addition to a half-day pre-conference program on ethics in technology,

the conference offers three additional sessions focusing of ethics.

Rehabilitation counseling graduate students have been invited enter the Student Paper Competition at the 2010 CM/DM Conference by submitting papers for presentation at the conference. Three finalists will be selected to present their papers at the conference on February 12, 2010. The 20-minute oral presentation will determine the first (\$500), second (\$350) and third (\$250) place winners. All finalists' papers will be published in the Rehab Pro Journal.

In addition to its work on the CM/DM Conference and the student paper competition, the section The CM section has honored its requirement of presenting two webinars for the education committee. Recruitment efforts will begin for the 2010 presentations will begin month.

Jon Veltri has agreed to act as the Case Management Section Web content advisor. All section board members have been asked to make suggestions for content. The section has also finalized its policies and procedures.

Click here for the complete information and registration forms. <http://www.rehabpro.org/events/2010-CM-DM>

## **IALCP Section**

The IARP International Academy of Life Care Planning section has partnered with the Foundation for Life Care Planning Research and the University of Florida to present Life Care Planning Summit 2010. The Summit will be held April 17 – 18, 2010, in Atlanta, Georgia. Topics of discussion include:

- Best Practices for Establishing Foundation for Necessity: Boundaries for Decision Making
- Best Practices for Determining Sources of Attendant Care
- The Last 10 Years of Summit Statements

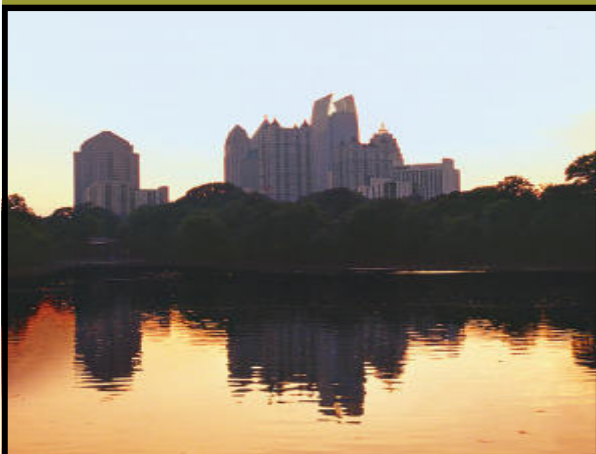
## **Occupational Information Development Advisory Board (OIDAP)**

In December 2008 OIDAP was formed by the commissioner of the Social Security. The mission of the Panel is to provide independent advice and recommendations on plans and activities to replace the Dictionary of Occupational Titles currently used in the Social Security Administration's (SSA) disability determination process.

The Panel advises SSA on the creation of an occupational information system for disability programs and adjudicative needs. Advice and recommendations relate to SSA's disability programs in the following areas:

- Medical and vocational analysis of disability claims;
- Occupational analysis, including definitions, ratings and capture of physical and mental/cognitive demands of work and other occupational information critical to SSA disability programs;

*(Continued on page 5)*



## Life Care Planning Summit 2010 Atlanta, Georgia

*Hyatt Regency Atlanta*  
*April 17 -18, 2010*

### Thinking About How to Spend Your 2010 Tax Refund?

### Join Us for the Life Care Planning Summit 2010!

The IARP International Academy of Life Care Planners section (IARP IALCP), Foundation for Life Care Planning Research (FLCPR), and the University of Florida invite you to [join us](#) for this event.

Topics for discussion include:

*"Best Practices for Establishing Foundation for Necessity: Boundaries for Decision Making"*

We hope to reach consensus on objective methodology for how decisions are made about care items included in a life care plan, focusing on what items a life care planner can put into the plan based on his/her scope of practice versus what items require consultation/recommendation from other experts.

*"Best Practices for Determining Sources of Attendant Care"*

With the goal of reaching consensus on objective methodology for how decisions are made for recommendations about using in-home caregivers from agencies or private-hire.

*"The Last 10 Years of Summit Statements"*

Our third goal is to examine the last 10 years of Summit statements to determine whether selected statements stand as is, go to revision process, or get deleted as an acknowledgment to our growth and achievement within the field of life care planning.

Register now and take advantage of the early-bird rate. Download the registration form at [http://images.magnetmail.net/images/clients/TCAG\\_IARP/attach/Summit\\_2010\\_registration\\_form.pdf](http://images.magnetmail.net/images/clients/TCAG_IARP/attach/Summit_2010_registration_form.pdf).

For more information please visit the IARP Web site at <http://www.rehabpro.org/events/life-care-planning-summit-2010/>.

Sponsored by the IARP International Academy of Life Care Planners section (IARP IALCP), Foundation for Life Care Planning Research (FLCPR), and the University of Florida.



(President's Report continued from page 3)

- Data collection;
- Use of occupational information in SSA's disability programs; and,
- Any other areas that enable SSA to develop an occupational information system suited to its disability programs and improve the medical-vocational adjudication policies and processes.

IARP member, Mary Barros-Bailey, has been selected to chair OIDAP. The advisory board completed a membership survey to determine what members want included in a new Occupational Database. The complete survey results were included in the OIDAP report to the Commissioner of the Social Security Administration and can be found at [http://www.rehabpro.org/news/documents/OIDAP-OIS\\_Survey.pdf/view?searchterm=OIDAP](http://www.rehabpro.org/news/documents/OIDAP-OIS_Survey.pdf/view?searchterm=OIDAP). OIDAP is currently conducting the past relevant work research with SSVEs to assist in development of SSA pilot project for the development of the OIS.

In August 2009 the IARP board of directors established the **OIDAP Liaison Committee**, whose members were charged with providing input to OIDAP on behalf of IARP. Lynn Tracy, chair, and members from each section have been very active. The specific protocol approved by the board can be found on the Web site at [http://www.rehabpro.org/my-iarp/document-library/OIDAP\\_Committee\\_Protocol.pdf/view](http://www.rehabpro.org/my-iarp/document-library/OIDAP_Committee_Protocol.pdf/view) in the members'-only area. By using the survey search box on the Web site, members can also access other reports about the liaison committee and its valuable work since August. Members of the OIDAP Liaison Committee have attended all OIDAP meetings, including telephone meetings, keeping members up to date on happenings.

## Journals

IARP continues to publish two excellent journals quarterly, the Journal of Life Care Planning and the RehabPro. Debbie Berens and Cloie Johnson are the highly regarded volunteer editors. Debbie for the JLCP and Cloie for RehabPro. Detailed action plans for the Journal of Life Care Planning can be found in goal 1 the section's long range plan at [http://www.rehabpro.org/ialcp/2009\\_IALCP\\_Strategic-Plan.pdf](http://www.rehabpro.org/ialcp/2009_IALCP_Strategic-Plan.pdf).

Both journals are published in electronic format. Members who wish to obtain printed copies of the two journals may order them from IARP headquarters. The price is \$25 for each printed set of four quarterly issues.

## Chapters Update

### *IARP Canada Chapter Formed*

After three and a half years and learning the virtues of patience, the Canadian chapter is now a reality. The persistence of the Canadian bylaws working committee has been exceptional throughout and we would like to thank Wes Jones, Victoria Sweetman, Tanya Beatty, Audrey Miller and Dr. Michel Lacerte for everything they have done to help bring the Canadian chapter to fruition.

Just because the chapter is a reality doesn't mean the work is done. On the contrary, now the real work begins in 2010.

### *IARP Ireland Chapter Listserv*

Don Shrey, chairman of the international committee has reported that IARP has demonstrated strong support for the revitalization of the Ireland chapter. This includes IARP's developing and underwriting the costs of the Irish listserv, which will likely teach us all another lesson in the virtues of patience. Alan Bruce and Mary Cantwell are the major players in breathing life into the tough Irish rehabilitation landscape.

### *Two U.S. Chapters re-affiliate*

Thanks to the efforts of Katherine Dunlap and Bonnie Lyytinen-Hale, IARP Montana has re-affiliated with IARP. The chapter has 20 members. IARP Wisconsin has now been incorporated in Illinois by the IARP staff and has 11 new members.. The first board of directors for Wisconsin consists of Barb Lemke, Dana Beining, Emily Veith, John Woest, and Michele Albers.

## IARP Technology Update

2009 proved to be a busy year with regards to IARP's technology capabilities. During the year, the IARP board of directors approved new investments to upgrade every aspect IARP's technology infrastructure. The goal of these investments was to both improve existing services and offer important new ones to our members.

IARP's new technology platform includes a new Web site, new member database and a new social networking and collaboration system.

### *New Web site*

IARP's Web site has been completely redesigned to improve ease of use and to help position IARP for growth in 2010. The design of the new Web site features IARP's new theme, "I am IARP", and makes the professional stories of our members its focal point. It helps to explain the wide breadth of experience and expertise demonstrated by our members and contained within our five professional sections. Some of the new features include:

- Simplified navigation to help members quickly find what they are looking for
- Individual Web sites for each section
- Ability to register online and participate in online education
- Extensive new members'-only area

### *New Database*

IARP has a new member database which offers improved services to both members and to IARP staff, including the following capabilities:

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IARP is a proud sponsor of the  
**IBIA 8th World Congress**  
**March 10—14, 2010**  
**Washington, DC**

The International Brain Injury Association (IBIA) will hold its 8th World Congress March 10 – 14, 2010 in Washington, DC. IBIA brings together the largest group of international professionals working in the field of brain injury to learn, share experiences and socialize, as well as recognize outstanding contributions to the field of brain injury care. Delegates are comprised of physicians, psychologists and neuropsychologists, therapists, social workers, nurses, case managers, legal professionals, advocates and all others working in the field of brain injury. The Eighth World Congress program features internationally recognized invited speakers, platform lectures, workshops, short oral presentations and poster sessions. The 2010 meeting set a new IBIA record with over 650 abstracts submitted from around the world. State of the art research will be presented dealing with information spanning from basic science to clinical (coma to community) aspects of brain injury. International priorities in the field of brain injury research will be discussed. IBIA will also have a number of exciting, state of the art, pre-Congress symposia, as well as post-Congress workshop sessions to further enhance the attendee didactic experience. The official language of the Congress is English and sessions are open to all delegates registering to attend the event.

The International Brain Injury Association is pleased to award a number of different awards in conjunction with the World Congress. The Jennett and Plum Award for Clinical Achievement will be presented to Graham Teasdale and Henry Stonnington (the latter, posthumously). The Henry Stonnington Award will be given for the best review articles (1st and 2nd place) in the journal Brain Injury, the officially endorsed scientific publication of IBIA. The 2010 Safe Car of the Year Award will also be presented. This year, IBIA will also begin a new tradition of presenting a Young Investigator Award to a research clinician below age 40 who has made a significant early contribution to the field in brain injury research or care. There will also be a first and second place certificate for the Best Poster which also will come with a cash award.

The Congress will be held in Washington, DC, the capital of the United States. The newly renovated Hyatt Crystal City hotel is perfectly positioned to allow Congress delegates easy access to the entire DC metropolitan area, with world famous monuments, museums and historical sites all just minutes away. The hotel has been spectacularly updated and boasts award-winning dining and inviting new guestrooms with stunning views. The Hyatt Crystal City offers a superb combination of luxury and convenience. Washington, DC is a dynamic city filled with cultural attractions and world-class entertainment venues, as well as some of the best shopping and dining in the United States. The Smithsonian Museums are the most visited museums in the world and there's nothing more majestic than viewing the floodlit monuments on the national mall at night. There are also beautiful parks and recreational facilities sprinkled throughout DC and its suburbs. March is a wonderful time to visit the nation's capital with the famous cherry blossoms just coming into bloom.

IBIA is pleased to offer all World Congress attendees (both International and Domestic) a special rate on all American Airlines flights for travel to the Washington, DC complex area that is booked within the travel dates of March 7 – 18, 2010. World Congress attendees will receive a 5% discount off the lowest applicable eligible published air fare by using the Promotional Code 9830AK. The percentage discount can be booked on-line at [www.AA.com](http://www.AA.com) for American Airlines and American Eagle flights only. Reservations may also be made via telephone by calling the American Airlines Meeting Services Desk at 1-800-433-1790 from anywhere in the United States or Canada. There will be a separate ticketing charge of \$20.00 USD per ticket for tickets purchased via the phone or \$30.00 USD per ticket for tickets purchased at the airport. This amount is subject to change. International originating attendees not booking via the internet will need to call their local reservations number and refer to the Promotion Code.

IBIA has organized a number of optional sight-seeing and social events that celebrate the culture, diversity and historical landmarks of the capitol of the United States, Washington, DC. Our expertly guided tours will ensure that IBIA delegates will return home with a full appreciation for the city and its world famous sites and monuments. Delegates are encouraged not to miss the opening night reception with fellow delegates, food, drink and our numerous exhibitors. The social highlight of the Congress will be a private evening dinner and tour at Mount Vernon with all its' historic glory. Mount Vernon was the beloved home of George and Martha Washington from the time of their marriage in 1759 until General Washington's death in 1799. On this special evening, the estate will be opened exclusively to delegates attending the World Congress for our Gala Awards Ceremony and Dinner along with a few other special surprises.

Don't miss this fantastic opportunity to learn the latest information on traumatic and acquired brain injury medicine and neurorehabilitation, as well as, network with international colleagues in the field. Space is limited, particularly for pre- and post-conference workshops and symposia... so don't delay registering. For further information regarding the 8th World Congress including the full program please see: <http://www.internationalbrain.org/?q=node/16>.

## Section Focus

### IARP 2010 CM/DM Conference Session Preview

#### Quiet Contemplation and Kindness...Valuable Gifts

Lisa Clapp, MA, CRC, CEA

In this age of our ever quickening and demanding world it's difficult to find time to slow down and just be. When we quiet ourselves - if only for a moment - and reflect rather than react, we find an infinite source of true joy and happiness within. "What lies behind us and what lies before us are small matters compared to what lies within us." - Ralph Waldo Emerson.

How can something seemingly so profound, in reality be so simple? Most good ideas are simple and pure. The great avatars (a Hindu term for the incarnation of a higher being) of the past have pronounced their insight in numerous religious texts. Interestingly, after closer investigation, nearly all carry the same clear message. Be kind to one another. What is not so obvious is our failure to extend equal kindness to ourselves. Our "mind chatter" can deliver internal messages of imperfection, limitations, comparison, judgment, reminders of injustice, ad infinitum. The Tao Te Ching (translated as the "Way of Life"), by the ancient Chinese prophet Lao-tzu, tells us when we change our thoughts we change our lives. The secret is our ability to reframe the internal dialogue.

#### The Gift of Quiet Contemplation

Quieting the mind seems nearly impossible for many of us. What does "quieting the mind" mean exactly? In the Tao Te Ching, Lao-tzu advises, "How do you know the ways of all things at the beginning? Look inside and see what is within you." Some people call it meditation or contemplation.

According to Wikipedia, "**Meditation** is used as a broad term for practices done by a sole practitioner without much, if any, external aid, often for the purpose of self-transformation". More simply stated, quieting the mind (meditation) can be accomplished virtually anywhere and at any time. Some personal favorites include while stuck in traffic or sitting at a red light; just prior to an important meeting, discussion or decision; in flight while traveling; and at the end of a busy day.

Wikipedia further reveals, "The word **Contemplation** comes from the Latin root *templum*, and means to separate something from its environment, and to enclose it in a sector". In other words, contemplation offers a way to suspend our mental expenditures on external stimuli, allowing for energy preservation through inward focus and quiet reflection. Family, work, finances, deadlines and multiple other daily concerns can be placed in abeyance. Meditation techniques have also been used by Western theories of counseling and psychotherapy. Relaxation training works toward achieving mental and muscle relaxation to reduce daily stresses. Therefore, quieting the mind, allows us entry to a sacred space inside where stillness replaces chaos.

#### The Gift of Kindness

Kindness, in philosophy, has been described by scholars and theologians as an intangible feeling, as well as an observed behavior. Wikipedia states "According to book two of [Aristotle's](#) 'Rhetoric' kindness is one of the "[emotions](#)" defined as "'*helpfulness towards someone in need, not in return for anything, nor for the advantage of the helper himself, but for that of the person helped*".<sup>[1]</sup> Philosopher [Friedrich Nietzsche](#) argued that kindness and love are the 'most curative herbs and agents in [human intercourse](#)'. Kindness is considered to be one of the [Knighly Virtues](#). A **random act of kindness** is a selfless act performed by a person or persons wishing to either assist or cheer up an individual or in some

cases an animal. There will generally be no reason other than to make people smile, or be happier. Either spontaneous or planned in advance, random acts of kindness are encouraged by various communities."

Simply witnessing an act of kindness brings feelings of joy to the observer. Mahatma Gandhi said, "*We must be the change we wish to see in the world*". So even by virtue of performing a random act of kindness, one can increase an on lookers' happiness.

Simple and without fanfare, a random act of kindness, does not require concentrated preparation, exorbitant financing, or undue hardship. Allowing that car to merge onto the freeway in rush hour traffic, picking up an empty soda can laying near the convenience store garbage can, inviting someone with fewer groceries at the checkout to go ahead of you in line, holding the door open for someone, acknowledging a job well done - no matter how menial the task, looking a stranger in the eye and smiling, sharing an inspiring story with another in the elevator. Though the act of kindness is intended to help another, it exemplifies a truth undeniable for humanity.

Kindness, given freely in good spirit, casts the spirit of joy and happiness to all humanity and is gifted in return exponentially.

A poem written in the 1920s by Max Ehrmann titled *Desiderata* sums up one man's view of human aspirations in this life. *Desiderata* is Latin for "Things to be Desired."

#### Desiderata

Go placidly amid the noise and the haste, and remember what peace there may be in silence.

As far as possible, without surrender, be on good terms with all persons. Speak your truth quietly and clearly; and listen to others, even to the dull and the ignorant; they too have their story. Avoid loud and aggressive persons; they are vexatious to the spirit.

If you compare yourself with others, you may become vain or bitter, for always there will be greater and lesser persons than yourself. Enjoy your achievements as well as your plans. Keep interested in your own career, however humble; it is a real possession in the changing fortunes of time.

Exercise caution in your business affairs, for the world is full of trickery. But let this not blind you to what virtue there is; many persons strive for high ideals, and everywhere life is full of heroism. Be yourself. Especially do not feign affection. Neither be cynical about love, for in the face of all aridity and disenchantment, it is as perennial as the grass.

Take kindly the counsel of the years, gracefully surrendering the things of youth. Nurture strength of spirit to shield you in sudden misfortune. But do not distress yourself with dark imaginings. Many fears are born of fatigue and loneliness.

Beyond a wholesome discipline, be gentle with yourself. You are a child of the universe no less than the trees and the stars; you have a right to be here. And whether or not it is clear to you, no doubt the universe is unfolding as it should.

Therefore be at peace with God, whatever you conceive Him to be. And whatever your labors and aspirations, in the noisy confusion of life, keep peace in your soul.

With all its sham, drudgery, and broken dreams, it is still a beautiful world. Be cheerful. Strive to be happy.





### LEARN, LEISURE & FUN IN THE VALLEY OF THE SUN

It is our distinct pleasure to bring you the first Case Management & Disability Management Section Conference at the beautiful Doubletree Paradise Valley Resort in Scottsdale, Arizona, February 11-13, 2010. This will be a fantastic opportunity to shake off the winter blues and cold weather for many of our members, or for others, an occasion to enjoy all that the area has to offer.

The conference is scheduled over the **Valentine's Day** week-end, followed by Monday, February 15th, **Presidents' Day Holiday**. Enjoy the resort's exceptionally low daily room rate of **\$135** for up to three additional pre and post-conference days. Or take a side trip to beautiful Sedona.

#### Registration Information

IARP Member Registration Fee (Early bird rate now extended through January 31, 2010)	\$369
Non-member Registration Fee (Early bird rate now extended through January 31, 2010)	\$469
IARP Student Member Registration Fee	\$200

For more information on the conference or to register please go to <https://www.rehabpro.org/events/2010-CM-DM>.

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- Ability for members to update their own professional profile, including their education, designations, certifications, and licenses
- Ability for members to renew their membership online
- Ability for IARP Staff to improve the processing of new and renewed memberships

#### ***New Social Networking and Collaboration System***

At the heart of IARP new technology capabilities is a set of new features that will significantly improve our members' ability to connect and collaborate with each other.

- Completely revamped member directory that will allow our members to connect with each other based on similar demographics, credentials, and professional interests
- Significant upgrade to the current listservs which will improve all aspects of member-to-member collaboration, storing all interactions online for easy retrieval
- Ability for members to interact with each other based on their section and chapter membership and their committee or

board participation

- Launch of a member-driven knowledge bank, allowing members to share important documents and resources

As the year comes to a close, IARP members are currently testing the new technology platform and all members will be invited to use the new system in 2010. Once the initial platform is launched, work will begin to extend this new platform to support the activities of all IARP chapters as well.

Well, as you can see we have had a busy year and 2010 looks even busier. I look forward to a prosperous new year for our membership and our organization. I want to thank each and every one of you for your support and look forward to your continuing support as we try to grow, strengthen and shape our organization into the premier professional organization in rehabilitation. I want to thank the TCAG staff for all their hard work and service. I would also like to give a special thanks to our board of directors, our section chairs (now there is 5), our chapter presidents, our committee chairs and their members, and lastly, our editors and editorial staff, that is a lot of people who all volunteer their time and energy to help us build our organization, that will shape our future.

See you online in 2010!



## Express Job Bank Highlights

### Vocational Case Managers – Seattle, WA and Portland, OR

Vocational Case Manager sought for growing Vocational Team. GENEX Services is experiencing phenomenal growth in the Pacific North West. We have exciting new opportunities for Vocational Case Managers. Bring your vocational expertise and join our exciting team. We foster a professional, support team orientated work environment; come and be a part of our exciting growth!

**GENEX Services, Inc.** ([www.genexservices.com](http://www.genexservices.com)) is the premier provider of cost-containment and fully integrated care management services in the occupational, auto and group healthcare markets. Our 2,000 medical and business professionals provide comprehensive care solutions to more than 1,200 clients from 120 locations throughout the United States, Puerto Rico and Canada.

We are currently seeking **Vocational Case Managers in the Seattle, WA area**. Bi-lingual (Spanish/English) skills a plus!

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## IARP Notables

### The IARP Speakers Bureau

#### A Conversation with Ann and Ann

**Ann W:** As a Forensic Conference Planning Committee member, I would love to have a site to visit with a list of presenters and their topics and references. This would be so helpful in locating speakers who have experience and knowledge specific to our industry. Some may be people whom I have met or I would recognize their name but I did not know of an area of expertise they had to offer. This would make program conference planning so much easier and it would be a way to brainstorm ideas, and come up with new topics and speakers for webinars too. How are you coming along with an IARP Speakers Bureau?

**Ann N:** The Speakers Bureau is an active link on the IARP web page (under directories). By going to [insert hotlink here] you'll find the mission statement, disclaimer and a speaker's application to complete.

**Ann W:** How did this come about and who was on the Speakers Bureau development committee?

**Ann N:** It's been a long process! NARPPS President Maria Henderson first asked me to develop a proposal for a Speakers Bureau in 2000. Members of that original committee were Dianne Simmons-Grab, Steve Shedlin, Dana Weldon, Harry Whiting, Bob Taylor, Neil Bennett, and David San Filippo. Rob Teplanski was our Executive Director then. We didn't get far with our planning due to budget constraints. IARP President Bob Taylor asked me to develop another proposal in 2006 and Neil Bennett continued the initiative (even during the recent budget cuts) during his term. With the dedication of Mary Barros-Bailey, Steve Bast, Patty Costantini, Judi Drew, Carol Lockhart, Karen Preston, Susan Riddick-Grisham, Dianne Simmons-Grab, and you (Ann Wallace), we've researched Speakers Bureaus and developed the application/process for IARP. Brett and Carl Wangman were instrumental in putting together some creative programming to get the Speakers Bureau on-line.

**Ann W:** The Speakers Bureau will be a very useful service to IARP Sections and Chapters and the Education Committee. What about outsiders? The Speakers Bureau committee talked about marketing the IARP Speakers Bureau to organizations outside IARP who seek speakers from our areas of expertise, from Case Management topics to Vocational and Care Plan forensic issues. I know we will want to have a full list of speakers before carrying out this phase of development for the Speakers Bureau. Do you estimate this will happen by the end of this year?

**Ann N:** Actually, by including the Speakers Bureau as a directory on the IARP web page, it is an already searchable link and can be found by all! (and Karen Preston was contacted by an outside organization that found her via our web page. She's completed her speaking engagement and obtain new business contacts in the process). This year, we are focusing on the process and internal (IARP) marketing/communication. We'll send announcements and initiate other external marketing efforts in 2010.

**Ann W:** I just pulled up the application form [insert link here] and will submit it to be part of the Speakers Bureau, and I hope other IARP members will do so as well.

*For more information, go to the Speakers Bureau on the Directories page of the IARP Web site. If you have questions, please feel free to contact Ann Neulicht, Speakers Bureau Committee Chair ([aneulicht@ipass.net](mailto:aneulicht@ipass.net))*



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- ◆ IARP supports professional growth of its 2,500 members by providing an ethics code, professional competence standards, continuing education programs, networking opportunities, and group-discounted packages of professional benefits.
- ◆ IARP fosters rehabilitation research and management innovation through national conferences and the publication of peer-reviewed articles in RehabPro, its quarterly journal.
- ◆ IARP strives to shape public policy favorable to private-sector rehabilitation by working closely with other professional associations, government, and industry. Explore our web site to learn more about the IARP mission and how we work to achieve it.

**Member's Corner**

**IMPORTANT**

**IARP Journals Now Available in Printed Format**

The International Association of Rehabilitation Professionals will now offer both the RehabPro and the Journal of Life Care Planning in a printed format. Members will now be offered the option of receiving their sections journal in a printed format in addition to the regular electronic version.

If you are interested in receiving a printed version of one or both of the IARP journals, please go to the IARP Web site, [www.rehabpro.org](http://www.rehabpro.org), log in and click on Members-Only. Download the form by clicking on "Special Printed Journals Order Form." Or, log in and click on this link: <https://www.rehabpro.org/my-iarp/Journals%20PRINTED%20format%20order%20Form.doc>.