



INTERNATIONAL ASSOCIATION OF
REHABILITATION PROFESSIONALS
WASHINGTON

Annual Spring Conference, May 17 & 18, 2018, Fife, Washington

THURSDAY, MAY 17, 2018
7.5 CEUs
(with Completed Exhibitor Card)

7:00 am-8:00 am - Registration, Hot Breakfast and Networking with Colleagues and Vendors

8:00 am-8:15 am - Welcome & Opening Remarks – Irina Razvina, M.A., C.D.M.S, Immediate Past President & Sandra Holman, M.A., C.R.C., C.D.M.S, IARP WA Chapter President

8:15 am-10:15 am – Mary Barros-Bailey, Ph.D., C.R.C. presents “*Collecting and Reporting Valid Labor Market Survey Information*”

Mary Barros-Bailey is a clinical and forensic practitioner in rehabilitation counseling in private practice. She was the chair of the Occupational Information Development Advisory Panel for the Social Security Administration during its existence and has written and presented extensively on occupational and labor market information and techniques. She is adjunct faculty at the University of Idaho’s graduate rehabilitation counseling program and with the University of Winona’s undergraduate program in Child Advocacy Studies.

10:15 am-10:30 am - Break, Networking with Colleagues and Exhibitors

10:30 am-11:30 am – Gillian Fox, M.A., C.R.C., and Erin McPhee, M.A., C.R.C., C.P.D.M., WorkSource Vocational Services Specialists, and Christopher Ver Eecke, M.Ed, C.R.C., C.C.M., C.D.M.S., L&I’s Return-to-Work Partnership Outreach (Vocational) Specialist, present “*Optimizing L&I WorkSource Partnership Services;*” and “*Return-to-Work Incentives;*” enhancing our ability to help our clients return to work using the Stay at Work Program and Preferred Worker Program.

Gillian Fox earned a Bachelor’s Degree in Secondary Special Education and Master’s Degree in Rehabilitation Counseling and Mental Health from the University of Iowa. Gillian founded and worked as the Executive Director of an in-home and community based social service agency. She supervised a modified treatment community in an Iowa prison providing mental health and substance abuse counseling. She has worked as a Case Manager at a county department of mental health and disability services also as an ERTW coordinator at Sedgwick. Prior to working at L&I, she worked at the University of Iowa’s Hospitals and Clinics Work Injury Recovery Center as a VRC.

Erin McPhee is currently an L&I WorkSource Vocational Services Specialist in Seattle-King County. Previously, she spent 10 years onsite at Waste Management, Inc. as an Occupational Health Counselor in their corporate Integrated Disability Management program. Additionally, Erin worked



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as VRC at Virginia Mason Medical Center in Seattle with patients in neurological rehabilitation and pain management programs. Erin started her career working in the private sector as a VRC providing services to self-insured employers. Erin earned a Bachelor's Degree in Psychology and a Master's degree in Rehabilitation Counseling from Western Washington University. Credentials include Certified Rehabilitation Counselor (CRC) and Certified Professional in Disability Management (CPDM).

Christopher Ver Ecke is a graduate of the University of Texas at Austin with an M.Ed in Rehabilitation Counseling. He is a Certified Rehab Counselor, Certified Case Manager, and Certified Disability Management Specialist. He is also certified as a Secondary Special Education teacher. Chris helped to develop the RTW Program for the Texas Worker's Compensation Commission. Chris has been with Labor & Industries for 8 years both in the Early Return to Work Department as well as the Stay at Work Program. Chris also spent 2 years working for SAIF Corporation in Oregon as a RTW Coordinator and 10 years in the private sector as an advocate for individuals with disabilities.

11:30 am -12:30 pm - Catered Hot Lunch, Networking with Colleagues and Exhibitors

12:30 pm – 3:00 pm – Ryan Guppy, CDMS, Chief of Return-to-Work Partnerships, and other key individuals from L&I, including Erich Hahn, CDMS, Management Analyst, Kristine Ostler, CDMS, Vocational Services Specialist Supervisor, and many more, present “Return-to-Work Initiatives and Updates,” providing emerging data and insight into the Vocational Recovery Pilot, PGAP, and other programs.

Ryan Guppy leads Return to Work Partnerships within Washington's Insurance Services Division. As chief of this program, Ryan is charged with ensuring the Washington State Fund designs, purchases, and effectively uses innovative work disability prevention programs to provide workers with state-of-the-art services customized for their unique return-to-work and vocational needs. Ryan partners with employers, medical providers, vocational providers, and public agencies to focus resources on best practices for supporting return-to-work opportunities. Ryan is a Certified Disability Management Specialist (CDMS) and trained in the Progressive Goal Attainment Program (PGAP). He is currently a member of the Disability Management and Return-to-Work Committee of the International Association of Industrial Accident Boards and Commissions (IAIABC) and past president of the International Association of Rehabilitation Professionals – Washington Chapter.

Kristine Ostler, CDMS, attended Saint Martin's College, graduating with a Bachelor's Degree in Psychology. Kristine began her career as a Vocational Rehabilitation Counselor in 2001 and has earned the credential of Certified Disability Management Specialist (CDMS). Kristine became a Vocational Services Specialist with the Washington State Department of Labor & Industries in September of 2008. Kristine began as a Vocational Services Specialist Supervisor in April of 2014.



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Erich Hahn has worked as a Claim Manager, Vocational Rehabilitation Counselor, Vocational Services Specialist, and is currently a Management Analyst for RTW Partnerships. Erich led the Enhanced Vocational Services project. He and Wayne Shatto have lead the Early AWA pilot and currently work closely with the Apprentice Claim Managers to provide them with on-the-job-training about Vocational Services.

3:00 pm – 3:15 pm - Break, Networking with Colleagues and Exhibitors.

3:15 pm – 4:15 pm – Jeffrey E. Carlisle, M.A., C.R.C., presents “*Advisory Opinions and Their Use in Resolving Ethical Dilemmas for the CRC and the CDMS*”

Jeff Carlisle is a vocational rehabilitation counselor and vocational expert practicing in the Tampa, Florida area. He has been in the field of rehabilitation for the past forty-three years. Jeff is the immediate Past President of the Florida Chapter of IARP and a Past President of the National Association of Rehabilitation Professionals in the Private Sector (now IARP). He has served as a Commissioner on the Commission for Rehabilitation Counselor Certification during which time he was Chair of the Ethics Committee. Jeff was Chair of the Commission during his last year of service. He has served as Chair of the CRCC Appeals Committee periodically. Jeff was a member of the 2010 CRCC Code Revision Taskforce and served as Chair of the committee tasked with revision of the evaluation, testing, and forensic sections of the Code. He is currently chairing a committee to analyze the compatibility of the new IARP Code of Conduct and the current IARP SCRB Committee review process.

4:15 pm – 4:30 pm - Closing Remarks

Thursday Evening Event

Please join us immediately following the conference on Thursday for a social hosted by Gardiant, makers of GardiantWorks, the modern case management platform for professionals in workers' compensation.



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FRIDAY, MAY 18, 2018

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7:00 am-8:00 am - Registration, Hot Breakfast, and Networking with Exhibitors

8:00 am-8:15 am - Welcome & Opening Remarks – Irina Razvina, M.A., C.D.M.S, Immediate Past President & Sandra Holman, M.A., C.R.C., C.D.M.S, IARP WA Chapter President

8:15 am-9:45 am – John F. Berg, M.Ed., CDMS, CRC, IPEC, ABVE/D, presents “*Predicting Quality Control Measures on Your Assessments and Training Plans*”

John Berg has developed an exclusive vocational and economic forensic consulting practice working from Seattle. He has 41 years of continuous employment including job placement for federal agencies, mental testing, former faculty member at a State college as a Career Advisor, mental health specialist in an outpatient clinic, contractor with the VA, OWCP, Welfare to Work, L&I and Self Insured VRC, though moved into the last 16 years. John completed his undergraduate degrees at U of O and U of I then after two years as a Caseworker, attend U of Idaho for a M.Ed., 1976-77. He has testified in trials and administrative hearings nearly 400 times in multiple states. Cases outside of Worker Compensation Appeals at the BOIIA include Jones Act/Maritime, Employment Law, Auto/Personal Injury, Medical Malpractice, Railroad and Dissolution. Most cases involve calculating economic loss or earnings capacity assessments. John has been a past presenter in Canada, Mexico, and multiple US States with IARP National, ABVE, and American Rehab. Economic Association. John raised his three now adult children on Mercer Island where he resides, and lives part time in Baja, Mexico.

9:45 am-10:45 am – Katherine Mason, Attorney at Law, presents “*Best Practices: Enhanced Vocational Services with the Represented Injured Worker*”

The law office of **Katherine Mason** is dedicated to serving the legal needs of persons injured on the job or otherwise disabled and unable to work. Katherine Mason has been practicing law in Washington state since 1999. Her professional experience includes service with the Attorney General's office representing the Department of Labor and Industries. She has worked on the defense side of the bar representing hospitals in medical malpractice cases. Since 2002, Katherine's career home has been representing injured workers. Katherine earned baccalaureate and masters' degrees at Central Washington University and graduated law school in Chicago, Illinois. She lives in Seattle with her husband and two children.

10:45 am-11:00 am – Break, Networking with Exhibitors



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11:00 am-12:00 pm – Ryan Acker, Executive Director for the Community Transportation Association of the Northwest, Diana Claus-Sharwark, Travel Training Coordinator with Intercity Transit, Frances Rankos, Travel Instructor for Pierce Transit, and Jeanette Frazier, Transit Options Program Manager with First Transit, will hold a panel discussion about *“Improving the Quality of Life and Building Independence with Public Transportation options for Individuals with Disabilities”*

Ryan Acker has a background in social work and sociology, and currently serves as the Executive Director for Community Transportation Association of the Northwest. He has worked in the nonprofit and social services sectors for more than 18 years, and his focus areas include organization and program development, advocating for equality and accessibility for all people, and promoting awareness of basic human needs and rights. He received his AA degree from Pikes Peak Community College, his Bachelor’s Degree from Colorado State University-Pueblo.

Diana Claus-Sharwark is a Travel Training Coordinator with Intercity Transit. She teaches individuals and small groups how to ride Thurston County buses on an origin to destination basis. Travel Training is a self-paced training tool with individual plans based on each client’s needs and abilities. Diana teaches the fare structure, how to ride the bus, schedule reading, and much more.

Frances Rankos was hired as the first travel trainer at Pierce Transit in 1992. She was given the task of creating the Travel Training Program. Frances was part of the curriculum development team for Easter Seals Project Action’s “Introduction to Travel Training”, and one of the national trainers. She has been a mentor for agencies starting Travel Training programs and worked with newly hired trainers. Frances is a charter member of the Association of Travel Instruction and currently serves on the ATI Board of Directors.

From a young age, **Jeanette Frazier** was interested in helping and teaching others. Often times volunteering in classrooms, ELL and LAP programs, she found the spark to encourage and enrich the students she worked with. She went on to study American Sign Language at Seattle Central and then Special Education at Western Governor’s University. Throughout her education and over the past 11 years Jeanette has worked with individuals with disabilities in the roles of Para-Educator, Tutor, Transit Instructor, and currently as the Transit Options Program Manager for the King County’s Transit Instruction Program. In her current role, Jeanette’s passion to support and teach come together through independent transit navigation in the Transit Instruction Program.

12:00 pm -1:00 pm – Hot Lunch, Networking with Exhibitors

1:00 pm – 2:00 pm – Sean Tollison, Ph.D., of the Rehabilitation Institute of Washington presents *“Counseling Clients with Chronic Pain”*



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Sean J. Tollison, Ph.D., received a BS in psychology at the University of New Mexico, and a Ph.D. in clinical psychology from the University of Washington. He completed his internship and a one-year post-doctoral fellowship in interdisciplinary treatment of substance abuse at the Seattle VA Medical Center. After completing his fellowship at the Seattle VA, he joined the team at the Rehabilitation Institute of Washington. His interests include utilizing mind-body and motivational approaches to incorporating patient values into facilitating the rehabilitation process and improving general well-being.

2:00 pm –3:00 pm – Linda Parker, MSW, M.A., presents “*Roadmap to Veterans’ Benefits & Services for non-VA Providers*”

Linda Parker is an experienced Rehabilitation Counselor in the private sector and with the Veteran’s Administration (VA), with a combined 35 years of experience. As a Rehabilitation Counselor with the VA, she developed professional training for the agency’s one thousand VRCs and managers. Her current role includes oversight of the VA’s Vocational Rehabilitation & Employment program for Arkansas veterans.

3:00 pm – 3:15 pm - Break with Exhibitors, Exhibitor Basket Drawings

3:15 pm – 4:15 pm - Jeffrey E. Carlisle, M.A., C.R.C., will facilitate a discussion with audience participation on the topic of “*Advisory Opinions and Their Use in Resolving Ethical Dilemmas for the CRC and the CDMS*”

Jeff Carlisle is a vocational rehabilitation counselor and vocational expert practicing in the Tampa, Florida area. He has been in the field of rehabilitation for the past forty-three years. Jeff is the immediate Past President of the Florida Chapter of IARP and a Past President of the National Association of Rehabilitation Professionals in the Private Sector (now IARP). He has served as a Commissioner on the Commission for Rehabilitation Counselor Certification during which time he was Chair of the Ethics Committee. Jeff was Chair of the Commission during his last year of service. He has served as Chair of the CRCC Appeals Committee periodically. Jeff was a member of the 2010 CRCC Code Revision Taskforce and served as Chair of the committee tasked with revision of the evaluation, testing, and forensic sections of the Code. He is currently chairing a committee to analyze the compatibility of the new IARP Code of Conduct and the current IARP SCRB Committee review process.

4:15 pm – 4:30 pm – Closing Remarks

**Thank you for attending our conference!
Safe travels!**